



## Junior Volunteer Programs at Capital Health

### Clinical Services in Healthcare

**Art Program** - The Healing Hands Mobile Art Cart visits patients in their rooms, providing patients and caregivers an opportunity to use art as a means of comfort and expression to assist with their healing.

**Auxiliary Mobile Library Program** - Volunteers visit patients in their rooms with a book cart, providing patients and caregivers an opportunity to choose a variety of books to read and take home.

**Comfort Cart Program** - Volunteers visit patients in their rooms with a comfort cart, providing patients with a variety of comfort/hygiene items to enhance their stay at the hospital.

**Escort** – Volunteers serve as Escorts assist in providing wheelchair assistance to patients upon discharge from the hospital to their vehicle.

**Information Desk Volunteer** – Main Lobby Information Desk Volunteer assists visitors and patients with navigating to various locations and getting checked in. They receive flowers and gifts for patients and calls and assist with all front desk duties.

**Nursing Unit Volunteer** - Report to charge nurse and provide support to staff and patients through answering call bells, talking to patients and families, show patients how to use TV, order meals through the Dine program, and verify items are close to patient (call button, tray table, etc.).

**Tea Cart Program** - Volunteers deliver tea and coffee to patients and families in the inpatient rooms and waiting areas. Offer a cup of beverage and a friendly visit.

**Way Finder** - Provide directions to patients and guests and escort them to their desired location. Volunteers greet and direct outpatients throughout the hospital to testing sites, doctor appointments and surgical sites.

### Non Clinical Services in Healthcare

**Art Program** - If visiting patients in their rooms is not your thing you can help with various art projects for the Arts and Healing Team like preparing activity kits for the Art Cart, Helping with Art Shows, working on creating the Art database.

**Gift Shop** – Volunteers assist with stocking, organizing and customer service interactions with patients, visitors and staff who are shopping in the Gift Shop. This is great if you looking at experience in the retail business.

**Musicians** – Perform for patients, staff and visitors either on our in-house piano or your own instrument (violin or guitar).

**Office Assistant** – You can help handle organizational and clerical support tasks. This may include organizing files, helping with data entry and data analysis, stuffing discharge packets and more.