




CAPITAL HEALTH AT DEBORAH – EMERGENCY SERVICES



capitalhealth

Minds Advancing Medicine

capitalhealth.org/deborahSED



Thank you for choosing **Capital Health at Deborah – Emergency Services** for your healthcare needs. If you should have any questions for the staff at Capital Health at Deborah regarding the care you received that cannot be answered by your primary care physician or specialist, please call us at **609.735.2950**. **If you are experiencing a medical emergency, call 911 (do not call Capital Health at Deborah – Emergency Services).**

Capital Health is proud to provide emergency services to residents throughout the greater Deborah region. Residents in this area will enjoy the benefits of a modern, cutting-edge emergency department that offers a wide range of amenities with seamless access to the medical services of Capital Health and Deborah if additional treatment is necessary.

FINANCIAL POLICIES

Capital Health is committed to providing care to all patients, regardless of their insurance status or ability to pay. Under our financial assistance and charity care programs, you may be eligible to receive financial help that covers part or all of your hospital bill. If you do not qualify for either of these programs, Capital Health can offer prompt payment discounts and discounts for patients who have bills that are a significant financial burden to them.

All emergency room visits will result in a minimum of two bills, a hospital bill and a physician bill. **Call 609.394.6023** or **email businessoffice@capitalhealth.org** if you have any questions regarding a bill for services provided at Capital Health at Deborah – Emergency Services (be sure to include your account number). Hours of operation for our Patient Accounts Department are Monday through Friday, 8 a.m. – 4:30 p.m. You can also find financial assistance information online at **www.capitalhealth.org**.

Envision Physician Services provide the physician services. Patient telephone inquiries regarding billing for Emergency Medical Associates CHS, LLC should be directed to **1.800.355.2470**. Hours of operation are Monday through Friday, 9:30 a.m. – 4 p.m.



REQUESTS FOR MEDICAL RECORDS

To request a copy of your record from Capital Health at Deborah – Emergency Services, please contact our Health Information Management Department at **609.394.6121**, extension **801.1257**. Hours of operation are Monday through Friday, 8 a.m. – 4:30 p.m. You will be greeted by a staff member from our Health Information Management Department who can assist you.